

MANAGED VEEAM DATA CLOUD

Veeam built the platform. CyberFortress runs it for you.

Veeam Data Cloud is the unified, SaaS-delivered platform for backing up Microsoft 365, Entra ID, Salesforce, and Vault. We deploy it to a hardened standard, run it 24/7, and recover your data when it counts.

● MICROSOFT 365

● ENTRA ID

● SALESFORCE

● VAULT

VEEAM BUILT IT

An all-inclusive SaaS platform that includes backup software, infrastructure, and storage. Air-gapped, immutable, encrypted by default, with generous storage allowances and no surprise egress fees.



CYBERFORTRESS RUNS IT

Veeam-credentialed engineers implement, monitor, troubleshoot, and recover on your behalf. No DIY. No 4 a.m. ticket queue. A working platform with documentation your team can actually use.

WHY VEEAM DATA CLOUD

Resilience, security, and operational clarity, delivered as a service.

Resilience Realized

Policy-driven automation, granular and full-tenant restores, and comprehensive monitoring and analytics for compliance proof and faster issue resolution.

Embedded Security

Air-gapping, immutability, and end-to-end encryption baked in. Proactive ransomware detection and centralized RBAC across every workload.

Operational Excellence

Predictable, all-inclusive SaaS pricing with no opaque egress fees. Unified workflows in one platform, plus Veeam's evolving AI capabilities.

20+

Years delivering data protection & recovery

100K+

Physical & virtual machines protected globally

24/7/365

Veeam-credentialed recovery engineers

Platinum

Veeam Cloud & Service Provider partner

SERVICE TIERS

Same platform underneath. Three levels of CyberFortress on top.

Every VDC product is delivered with one of three CyberFortress service tiers, a layer of human operations on top of the platform. Same backup engine underneath; three escalating levels of engagement on top, sized to how much of the day-to-day you want to own versus hand off.

Core Support

Hardened, monitored, restored.

A clean VDC deployment, watched 24/7, with guided restores when you need them.

- Deployment to CyberFortress hardening standards

- Onboarding workshop & configuration review

- 24/7 backup-health monitoring & alerting

- 24/7 certified recovery engineer team

- Email & portal support during business hours

- Up to 3 guided restores per month

- Capacity and usage tracking dashboard

For teams running their own backup admin.

Enhanced Support

Tuned to your industry.

Everything in Core, configured to the standards your sector actually demands.

- Everything in Core, plus:

- Industry-tuned policies (legal, medical, financial)

- Extended onboarding & retention tuning

- Custom workload tagging & classification

- Compliance-aligned audit reporting

- Expanded assisted-restore allowance

For regulated workloads with audit obligations.

Fully Managed

We run it. End to end.

Hand us the keys. CyberFortress operates the platform as your backup admin.

- Everything in Enhanced, plus:

- Direct platform admin & remediation

- Tracked, audited global admin access

- Proactive policy management & optimization

- Incident response & full recovery execution
(BaaS add-on via BRaaS)

For teams that want backup off their plate.



ANY PRODUCT. ANY TIER.

Every VDC product on pages 3–5 can be paired with any of the three service tiers. Mix and match by workload, by department, or by risk profile.

VDC PRODUCT CATALOG · 1 OF 3

Microsoft 365 protection. Five tiers.

The five M365 products differ on two axes: **scope** (M365 only → M365 + Entra ID → M365 + Entra ID + Salesforce) and **restore performance** (Foundation/Advanced are subject to Veeam throttling and a 200 GB per-restore cap; Premium tiers remove both). Every tier is available with Core, Enhanced, or Fully Managed CyberFortress support.

| | | |
|--|---|---|
| <p>M365 CORE WORKLOADS</p> <p>VDC for M365 Foundation</p> <p><i>Essential SaaS protection for the core Microsoft 365 workloads.</i></p> <p>M365</p> | <p>WHAT'S BACKED UP</p> <ul style="list-style-type: none"> Exchange Online mailboxes OneDrive for Business SharePoint Online sites Teams chats, channels & files | <p>RESTORE CAPABILITIES</p> <ul style="list-style-type: none"> Granular mailbox / OneDrive / SharePoint restore Teams chat & channel restore Backup job status & usage dashboards 200 GB max SharePoint/OneDrive per single restore |
| <p>M365 + ENTRA ID</p> <p>VDC for M365 Advanced</p> <p><i>Identity Recovery Operations — restore data and identity together.</i></p> <p>M365 ENTRA ID</p> | <p>WHAT'S BACKED UP</p> <p>FOUNDATION, PLUS:</p> <ul style="list-style-type: none"> Entra ID Objects, Users, Groups, Roles BitLocker key backup Audit & sign-in log configuration Conditional-access & MFA policy state | <p>RESTORE CAPABILITIES</p> <ul style="list-style-type: none"> All M365 granular restores Entra ID Object/User/Group/Role restore BitLocker key restoration assistance Entra ID visibility & reporting |
| <p>M365 + ENTRA ID + SALESFORCE</p> <p>VDC for M365 Advanced Plus</p> <p><i>Multi-SaaS protection across your full software stack.</i></p> <p>M365 ENTRA ID SALESFORCE</p> | <p>WHAT'S BACKED UP</p> <p>ADVANCED, PLUS:</p> <ul style="list-style-type: none"> Salesforce production data & metadata Encryption key review & configuration Lightning UI connector configuration Data masking configuration | <p>RESTORE CAPABILITIES</p> <ul style="list-style-type: none"> All M365 & Entra ID restores Salesforce Records / Fields / Files / Metadata Encryption key retrieval Aligned cross-SaaS restore coordination |
| <p>M365 + ENTRA ID · UNTHROTTLED</p> <p>VDC for M365 Premium</p> <p><i>Advanced scope, enterprise-scale restore performance.</i></p> <p>M365 ENTRA ID BULK RESTORE</p> | <p>WHAT'S BACKED UP</p> <p>SAME SCOPE AS ADVANCED (M365 + ENTRA ID)</p> <ul style="list-style-type: none"> Full Microsoft 365 workload coverage Entra ID identity & access state BitLocker keys & audit logs | <p>PREMIUM PLATFORM FEATURES</p> <p>WHY PREMIUM OVER ADVANCED:</p> <ul style="list-style-type: none"> Lightning-fast backups, no throttling No parallel-restore-operation limits No 200 GB SharePoint/OneDrive cap — bulk restore thousands of sites |
| <p>FULL SAAS · UNTHROTTLED</p> <p>VDC for M365 Premium Plus</p> <p><i>The complete portfolio — broadest scope, fastest restore.</i></p> <p>M365 ENTRA ID SALESFORCE BULK RESTORE</p> | <p>WHAT'S BACKED UP</p> <p>SAME SCOPE AS ADVANCED PLUS</p> <ul style="list-style-type: none"> M365 + Entra ID + Salesforce Cross-SaaS restore alignment Encryption key & Lightning UI configuration | <p>PREMIUM PLATFORM FEATURES</p> <p>WHY PREMIUM PLUS OVER ADVANCED PLUS:</p> <ul style="list-style-type: none"> Lightning-fast backups, no throttling Unlimited parallel restore operations No 200 GB cap — bulk restore at full SaaS scope |

Standalone SaaS backup. When you don't need a full M365 bundle.

For organizations that already have M365 backup in place, or that don't run Microsoft 365 as a primary platform, VDC for Entra ID and VDC for Salesforce protect those workloads as discrete services. Either can be paired with any CyberFortress service tier.

IDENTITY RECOVERY OPERATIONS

VDC for Entra ID

A standalone identity-protection service for organizations that need to restore their Entra ID environment after a compromise, admin error, or accidental deletion — without buying a full M365 bundle.

1 ONBOARDING & CONFIGURATION

- Backup portal walkthrough & orientation
- Tenant connection and validation
- Backup scope: Objects, Users, Groups, Roles
- BitLocker key backup enablement
- MDM / Intune review & consultation **ENHANCED+**
- Audit & sign-in logging configuration

2 BACKUP OPERATIONS & RESTORE

- Backup job status reporting & dashboards
- Capacity & usage tracking
- Object / User / Group / Role restores
- BitLocker key restoration assistance
- Coordination of restore with customer
- Entra ID visibility & reporting

WHAT WE'RE REALLY SELLING

You can restore your identity environment after a breach.

SAAS DATA PROTECTION · SALESFORCE

VDC for Salesforce

A standalone Salesforce-protection service for organizations whose primary SaaS asset is their CRM. Full record, metadata, and configuration backup with sandbox seeding and encryption-key management.

1 ONBOARDING & CONFIGURATION

- Backup portal walkthrough & orientation
- Tenant connection and validation
- Backup policy scope definition
- Encryption key review & configuration **ENHANCED+**
- Lightning UI connector configuration **ENHANCED+**
- Data masking configuration **ENHANCED+**

2 BACKUP OPERATIONS & RESTORE

- Backup job status reporting & configuration
- Advisory services on backup-failure remediation
- Records, Fields, Files & Metadata restores
- Encryption key retrieval
- Validation of restored data
- Salesforce visibility & reporting

WHAT WE'RE REALLY SELLING

We protect and restore your full Salesforce environment.

Pair with any service tier. Core for monitored self-service. Enhanced for white-glove onboarding, custom retention to HIPAA/legal/financial standards, and unlimited assisted restores. Fully Managed when you want CyberFortress to own the backup environment end-to-end.

VDC PRODUCT CATALOG · 3 OF 3

VDC Vault. Immutable cloud storage as a service.

Veeam Cloud Connect Backup-as-a-Service, delivered on Veeam Data Cloud Vault. Use it as your primary off-site copy or as a secondary immutable copy for long-term retention. Two performance tiers, Foundation and Advanced, available for each role.

PRIMARY COPY

Your first off-site backup target.

Backups land here directly and are available for fast operational restores.

SECONDARY COPY

Your long-term immutable archive.

A low-cost, immutable copy for compliance, ransomware resiliency, and archive-style retention.

FOUNDATION
PRIMARY COPY

VDC Vault Foundation

Cost-effective, immutable off-site target with predictable pricing.

INCLUDED

- Secure immutable object storage
- Veeam Cloud Connect integration & tenancy
- Multi-tenant infrastructure, CyberFortress-hosted
- Fair-use read/restore access
- CyberFortress Cloud Portal visibility
- Encryption & immutability on by default

DURABILITY
11 nines
LOCALITY
Country-level
MIN RETENTION
30 days
ADVANCED
PRIMARY COPY

VDC Vault Advanced

Enterprise-scale immutable storage with higher throughput & restore flexibility.

FOUNDATION, PLUS:

- Enhanced-performance object storage architecture
- Unlimited read/restore access
- Optimized for larger backup environments
- Improved scalability for enterprise workloads
- Enhanced resiliency & storage architecture

DURABILITY
Up to 12 nines
LOCALITY
Region-level
MIN RETENTION
30 days
FOUNDATION
SECONDARY COPY

VDC Vault Foundation

Low-cost immutable second copy for resiliency, ransomware protection & compliance.

INCLUDED

- Long-term immutable retention as a secondary copy
- Secure immutable object storage
- Cost-optimized storage for secondary copies
- Backup copy visibility & reporting
- Secure tenant isolation & transport
- Encryption & immutability on by default

DURABILITY
11 nines
LOCALITY
Country-level
MIN RETENTION
30 days
ADVANCED
SECONDARY COPY

VDC Vault Advanced

Higher-performance secondary storage for enterprise-scale retention sets.

FOUNDATION SECONDARY, PLUS:

- Enhanced-performance immutable object storage
- Unlimited read/restore access
- Optimized for enterprise-scale copy workloads
- Enhanced scalability for larger retention sets
- Improved object storage & recovery performance

DURABILITY
Up to 12 nines
LOCALITY
Region-level
MIN RETENTION
30 days